

Best Maintenance Practices For your TurfHound Tee Surface!

Follow these procedures below to get the maximum life span possible from your surface. Doing so will provide a win-win situation for your maintenance staff and membership.

1. If you have questions or concerns, please call us immediately. We are the best resource for answers and it is important to receive your feedback so we can improve our products and services.
2. Our products are shipped on pallets and shrink wrapped. Packaging sometimes causes corners to curl, but the corners will straighten after the pad has a few days to relax and flatten out. TurfHound surfaces are made to work in wet conditions so they drain quickly and do not wick moisture back up – remaining very true to real time conditions.
3. If you purchased our product with “Rough Grass” panels, the grass will be flat from packing upon delivery. It will begin stand up after installation once it is exposed to activity, sun and wind. You may speed up the process by using a rubber rake and pulling toward you against the grain.
4. The frame has grommet holes to anchor the frame into a concrete pad. We recommend this option especially if there is not support i.e. stone pavers in front or back of your surface.
5. The surface comes with either slotted tee holders or telescopic. The slotted comes with two ribbed inserts that should already be put together. The ribs face each other and slanted downward. These ribs hold the tee in place when a ball is struck as well as allowing for the adjustment of tee height. Insert the holders from underneath the surface in the front slot and the grass plug in the back slot of each turf panel.
6. Rotation of panels is essential to distributing wear evenly. Panels can rotate within the same station or be exchanged with panels from lesser used stations. Every couple of weeks it is good practice to remove and inspect the T-holders, cleaning out any broken tees. Be careful not to throw out the “ribbed inserts” which holds the tees.
7. Winterizing: We recommend covering with tarp/plastic and securing rather than taking up the panels; especially if you have an unexpected nice day and your members wish to hit balls!
8. To remove any dirt or debris, you can use a leaf blower or for heavy dirt clean the panels using the “Turbo” nozzle of a **Power Washer**. Do this at the beginning of the season to freshen their appearance. In season use a leaf blower or even a shop vac to remove debris.
9. If possible, keep “Top Dressing” away from the surface but can be removed via Power Washer.
10. If you see weed or grass growing in your panels, spraying the surface with “weed and grass killer” will not harm the surface.
11. TurfHound surfacing lasts twice as long as artificial grass carpet. **Depending** on the amount of “hits” per year on our surfaces you should start a replacement schedule after 2-3 years use and again, depending on use, you may want to budget about 20% of the original cost in annual surface replacement costs.
8. Your TurfHound Tee Surface comes with a two-year warranty: (see warranty document for specifics). Although our product is manufactured with the most resilient materials, please call us if any frame parts are broken we will replace frame components in the first year at no charge.
9. CALL OR E-MAIL US WITH QUESTIONS, COMMENTS, OR CONCERNS! Your input is valuable to us as we continually strive to improve upon the product line.

Enjoy your TurfHound Tee Surface!

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