

**Best Maintenance Practices**  
**Individual Stations (TS and PS Stations)**  
**TurfHound Tee Surface!**

Follow these procedures below to get the maximum life span possible from your surface. Doing so will provide a win-win situation for your maintenance staff and membership.

1. If you have questions or concerns, please call us immediately. We are the best resource for answers and it is important to receive your feedback so we can improve our products and services.
2. Our products are sometimes shipped on pallets and shrink wrapped. Packaging sometimes causes corners to curl, but the corners will straighten after the pad has a few days to relax and flatten out. TurfHound surfaces are made to work in wet conditions so they drain quickly and do not wick moisture back up – remaining very true to real time conditions.
3. The surface comes with either slotted tee holders or telescopic. The slotted comes with two ribbed inserts that should already be put together. The ribs face together and slanted down. These ribs hold the tee in place when a ball is struck as well as allowing for the adjustment of tee height. The telescopic tees can be raised up to 2.5" by pulling them upward. Insert the holders from underneath the surface in 2 forward slots and the grass plugs in the other 2 back slots of each turf panel.
4. Rotation of the station mat is essential to distributing wear evenly. A station has the option to rotate 4 times or can be exchanged with a mat from lesser used hitting stations. Every couple of weeks it is good practice to remove and inspect the "Slotted" T-holders and clean out any broken tees.
5. Winterizing: We recommend covering with tarp/plastic and securing rather than taking up the panels; especially if you have an unexpected nice day and your members wish to hit balls!
6. To remove any dirt or debris, you can use a leaf blower or for heavy dirt clean the panels using the "Turbo" nozzle of a **Power Washer**. Do this at the beginning of the season to freshen their appearance or as needed. In season use a leaf blower or even a shop vac to remove debris.
7. If possible, keep "Top Dressing" away from the surface but can be removed via Power Washer.
8. If you see weed or grass growing in your panels, spraying the surface with "weed and grass killer" will not harm the surface.
9. TurfHound surfacing lasts twice as long as artificial grass carpet. **Depending** on the amount of "hits" per year on our surfaces you should start a replacement schedule after 2-3 years of use. Again, depending on use, you may want to budget about 20% of the original cost in annual surface replacement costs.
8. Your TurfHound Surface comes with a two- year warranty (see warranty document for specifics). Please feel free to call for replacement turf plugs as there is no charge for this service.
9. **CALL OR E-MAIL US WITH QUESTIONS, COMMENTS, OR CONCERNS!** Your input is valuable to us as we continually strive to improve upon the product line.

**Enjoy your TurfHound Tee Surface!**

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